1 ILLINOIS POLLUTION CONTROL BOARD 2 In the Matter of:) 3) RIVERVIEW FS, INC.,) 4) Petitioner,) 5) vs.) PCB 97-226 6) (UST-Reimbursement) ILLINOIS ENVIRONMENTAL)) 7 PROTECTION AGENCY,) 8 Respondent.) 9 10 TRANSCRIPT OF PROCEEDINGS had at the hearing of the above-entitled matter, taken 11 stenographically by Cheryl L. Sandecki, CSR, 12 13 before BRADLEY P. HALLORAN, Hearing Officer, held at 519 Blackhawk Boulevard, South Beloit, 14 Illinois, on the 5th day of December, 2000, at the 15 16 hour of 9:30 a.m. 17 18 19 20 21 22 23 24

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1 PRESENT: 2 HEARING TAKEN BEFORE: Illinois Pollution Control Board 3 100 West Randolph Street Room 11-500 4 Chicago, Illinois 60601 5 (312) 814-8917, BY: MR. BRADLEY P. HALLORAN 6 7 _ _ _ _ 8 BRYAN G. SELANDER 1827 Eighteenth Avenue 9 P.O. Box 1595 Rockford, Illinois 61110 (815) 397-0500, 10 11 appeared on behalf of Riverview FS, Inc.; 12 ILLINOIS ENVIRONMENTAL PROTECTION 13 AGENCY BY: MR. DANIEL P. MERRIMAN 1021 North Grand Avenue East 14 P.O. Box 19276 15 Springfield, Illinois 62794-9276 (217) 782-5544, 16 appeared on behalf of the 17 Illinois Environmental Protection Agency. 18 ALSO PRESENT: Mr. Stan Tobias Mr. Douglas Oakley 19 Mr. Blake Harris Ms. Joyce Gibbons 20 21 22 23 24

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INDEX PAGE OPENING STATEMENT By Mr. Selander By Mr. Merriman STAN TOBIAS Direct by Mr. Selander Cross by Mr. Merriman Redirect by Mr. Selander DOUGLAS OAKLEY Direct by Mr. Selander Cross by Mr. Merriman Redirect by Mr. Selander Recross by Mr. Merriman BLAKE HARRIS Direct by Mr. Selander Cross by Mr. Selander Redirect by Mr. Merriman Recross by Mr. Selander JOYCE GIBBONS Direct by Mr. Merriman CLOSING ARGUMENT By Mr. Selander By Mr. Merriman EXHIBITS NO EXHIBITS WERE ADMITTED

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HEARING OFFICER HALLORAN: Good morning. My
 name is Brad Halloran. I am a hearing officer
 with the Illinois Pollution Control Board, and I
 am assigned to this matter.

5 We are here today in pollution control 6 docket No. PCB 97-226, entitled Riverview FS, 7 Inc., versus Illinois Environmental Protection 8 Agency, where petitioner has appealed the IEPA's 9 final determination regarding petitioner's request for reimbursement from the underground storage 10 tank fund. 11 12 It is approximately 9:35 on December 5th, the year 2000. I want to note for 13 the record that there are no members of the public 14 present. But if there were, of course, they would 15 be able to comment subject to cross-examination. 16 17

We are going to run this hearing
pursuant to 103 of the Board's regulations where
the matter deals with an appeal pursuant to
Section 22.18(b)(g) and Section 40 of the Illinois
Environmental Protection Act.

I note that this hearing is intended to develop a record for review of the appeal by the entire Pollution Control Board. I will not be

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deciding the case. It is the Pollution Control 1 2 Board that will be making the ultimate decision. They will review the transcript of this proceeding 3 and the remainder of the record and render a 4 5 decision in this matter. 6 My job is to ensure an orderly hearing 7 and a clear record so that the Board can have all 8 the necessary information before it to render its 9 decision. After the hearing, the parties will 10 have an opportunity to submit post-hearing briefs. 11 12 These too will be considered by the Board. 13 With that said, it is my understanding that there are no preliminary motions to be made, 14 and if the parties would introduce themselves. 15 16 MR. SELANDER: I am Brian Selander. I represent Riverview FS. And with me is Stan 17 Tobias of Riverview FS. 18 HEARING OFFICER HALLORAN: Mr. Merriman. 19 MR. MERRIMAN: Mr. Hearing Officer, I am Dan 20 Merriman. I represent the Illinois Environmental 21 Protection Agency. Present also this morning is 22 23 Mr. Doug Oakley, who is the manager of the LUST 24 claims unit; Blake Harris, who was the reviewer of

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1 the claim in question; and Ms. Joys Gibbons, who

is a member of the field operations section of the 2 Rockford field office who also acted as a project 3 4 manager on the leaking underground storage tank case in question. 5 6 HEARING OFFICER HALLORAN: Thank you. 7 Mr. Selander, would you like to make an 8 opening statement? 9 MR. SELANDER: I would. And before I do, I 10 believe Mr. Merriman and I would like to recommend to the hearing officer that we will stipulate to 11 the admission of both the Agency administrative 12 record technical file and the Agency 13 administrative record fiscal file, copies of which 14 I believe the hearing officer has. 15 HEARING OFFICER HALLORAN: I do, and it will 16 be granted. 17 18 MR. MERRIMAN: Thank you. OPENING STATEMENT 19 BY MR. SELANDER: 20 We are here this morning to review a 21 decision which was communicated to Riverview FS by 22 letter with a date of May 12, 1997, relating to 23 24 that company's submission to the Agency of a

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1 request for reimbursement for remediation from an

underground storage tank which contained gasoline. In that decision, the IEPA was presented initially with a request for \$159,577.18 in costs incurred by Riverview FS in the course of that remediation. The deductible that was applied was \$10,000. And the State concluded that it would pay \$89,344.58 of the request.

9 All of the work at the time I believe 10 of the decision had been completed. And so the shortfall between the amount Riverview FS paid to 11 the contractors and the amount that has been 12 reimbursed by the IEPA is \$70,232.60. This appeal 13 followed that communication of the decision. 14 Initial application for the 15 16 reimbursement was filed and received by the IEPA on January 30th of 1996. It followed, of course, 17 the corrective action plan. The work had been 18 completed as of June 13th of 1994, I believe. 19 20 There are principally three invoices specifically that have been commented on by the 21 22 decision of the IEPA. And principally the complaint and the justification for the rejection 23 24 of the costs tendered center on a failure to

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appropriately document the costs and that the
 costs were excessive. And in that decision it is

broken out looking principally at the cost for 3 laboratory sampling and for the costs of 4 excavation and disposal of contaminated soils. 5 The time frame is a particularly 6 7 difficult one for Riverview FS in that from the 8 time the application for reimbursement was made 9 until, ultimately, the decision of the IEPA was 10 offered to it, almost one and a half years had 11 elapsed. In that initial submission, I believe all of the documentation which was reviewed on 12 costs have been tendered. And making it 13 particularly difficult after a year and a half of 14 review is the fact that the contractor is no 15 longer in business. That time frame has 16 jeopardized to a degree the petitioner's ability 17 18 to respond to the May 12, 1997 decision of the IEPA in that the absence of that contractor from 19 the scene has made it virtually impossible for 20 them to further supplement the documentation that 21 they have been able to tender to the State for 22 review. 23

24 Riverview also has pursued trying to

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reach people who were employed by that company who
 have personal information and have been

3 unsuccessful in doing that.

4	We would argue that the time frame has
5	posed a difficult obstacle for the petitioner to
6	be able to further supplement their submission to
7	the IEPA and that that time frame was created
8	solely by the IEPA's time in reviewing the
9	submission that was tendered back in '96.
10	HEARING OFFICER HALLORAN: Thank you,
11	Mr. Selander. Mr. Merriman?
12	OPENING STATEMENT
13	BY MR. MERRIMAN:
14	Normally, I waive statements, but we
15	are dealing with an unusual situation here because
16	this is what the Agency, for lack of a better
17	term, refers to an old law case. So I will make a
18	brief opening.
19	Prior to September 13th, 1993, when
20	title the new Title 16 of the Environmental
21	Protection Act became effective, Section 22.18b
22	former Section 22.18b of the Act controlled
23	reimbursement leaking underground storage tank
24	corrective action cost claims. This is an old law

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case. The reporting of the release occurred prior
 to September 13th, 1993. It was submitted and
 reviewed pursuant to 22.18b of the Act and the

4 procedures that were in effect at the time.

There is nothing particularly unusual 5 6 about the length of time in this case in the context of the time period in which it was 7 8 submitted. Title 16 did modify the Agency's 9 procedures significantly in that it imposed 10 certain mandatory time periods for review and left 11 the failure to complete the review as a denial by 12 operation of law if the Agency didn't actually do the review in most instances. 13

So in the context -- and I think we 14 will have testimony about this briefly. But in 15 the context of the time period, since the Title 16 16 cases were, in fact, under a tight time frame, 17 they were required to be given priority for the 18 limited resources that we have for the review. 19 And again the burden is and always has been on the 20 applicant to supply the appropriate documentation. 21 22 Section 22.18b(d)(4)(C) was the provision, the former section that is applicable here that 23 described the standard for reimbursement. And the 24

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Agency could reimburse reasonable costs of
 corrective action provided they were adequately
 documented. And the statute went on to say that

4 the accurate documentation had to be a breakdown 5 of those costs on a time-and-material basis or 6 some other form of documentation that the Agency 7 was aware of.

8 This is all part of the application 9 process for reimbursement. And it is something 10 that was, obviously, known or should have been 11 known to the persons who are submitting the 12 reimbursement, the requested contractor in this 13 instance, to submit a reimbursement request.

Time-and-material breakdown relates to 14 invoices and time sheets. These are matters that 15 are documented at the time or approximately at the 16 time that they are incurred. So they are -- other 17 than the unusual circumstance in this case of the 18 contractor being out of business and perhaps not 19 being as cooperative with the owner/operator as we 20 would hope, there again is nothing particularly 21 22 unusual about this case and the ability or lack of ability to provide additional documentation. 23 One brief comment about the figure 24

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involved, the amount sought in the April 14th,
 1997 request for reimbursement was, indeed,
 \$159,577.18. The amount paid as a result of the
 Agency's review of that claim was, indeed,

5 \$89,344.58. However, there is a statutory 6 deductible of \$10,000 that was also applied. I 7 don't believe that the applicability of the 8 statutory deductible is in issue here. So really 9 the amount in issue rather than being \$70,232.60 10 is, I believe, \$60,232.60.

11 With that, I think the decision letter 12 of May 12th, 1997, set forth in attachment A 13 thereto, the reasons for the deductions that the Agency applied here and sets forth an explanation 14 and the fiscal record, which is in evidence in 15 this case, will, I think, bear out the reason. 16 For purposes of the reference, 17 attachment A appears on pages -- for example, on 18 pages 5 and 6 of the fiscal record and again on 19 pages 93 and 94 of the fiscal record. The reason 20 that it appears twice in the fiscal record is that 21 the first reference, pages 5 and 6, are in the 22 23 context of them being attached as they were required to be to the petition for review. And 24

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the second reference in the record toward the end of the fiscal record is the letter that was sent by the Agency to the owner/operator. And with that, I have nothing further 5 as far as an opening statement.

HEARING OFFICER HALLORAN: With that said, I 6 believe we can start our case-in-chiefs. 7 8 Mr. Selander? 9 MR. SELANDER: Yes. I would like to call Stan Tobias from Riverview FS. 10 11 HEARING OFFICER HALLORAN: Mr. Tobias, if you 12 could - I think we established the witnesses are 13 going to sit over there. (Witness duly sworn.) 14 15 STAN TOBIAS, called as a witness herein on behalf of Riverview 16 FS, having been first duly sworn, was examined and 17 testified as follows: 18 DIRECT EXAMINATION 19 20 BY MR. SELANDER: Mr. Tobias, would you state your name 21 Q. for the record? 22 Stan Tobias. I am the general manager 23 Α. of Riverview FS. 24 L.A. REPORTING (312) 419-9292 Q. And Mr. Tobias, in your capacity as 1

2 general manager of Riverview FS, are you familiar

3 with the appeal that is being heard today by this

4 hearing officer?

5 A. Yes, I am.

6 And in the course of -- in your role as Q. 7 general manager, are you familiar with the records and the books of -- the finances of Riverview FS? 8 Α. Yes, I am. 9 10 Ο. And you are, therefore, aware of the 11 claim that had been filed with the IEPA back in 12 1996? 13 Α. Yes. 14 Q. Okay. The information from that claim would indicate that the one of the primary 15 contractors was a company called Mankoff; is that 16 17 correct? Α. That's correct. 18 19 Q. Are you familiar with efforts that have been made recently to try to reach Mankoff in 20 21 order to supplement any information for this matter? 22 Yes, I am. Α. 23 To your knowledge, is Mankoff Equipment 24 Q. L.A. REPORTING (312) 419-9292

A. They are not.
Q. Now, your business involves the
chemical industry as well as to a degree the
construction industry; is that correct?

still in business?

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6 Α. We are an agricultural cooperative. 7 Okay. And as such, you -- well, let me Q. 8 withdraw that. 9 Mr. Tobias, the amount of the claim is \$159,577.18; is that correct? 10 11 Α. That's correct. 12 Ο. And in the record which is before the 13 hearing officer, there are copies of checks which 14 I can show to you, a summary of which is found in the fiscal file at page 44. Could you glance at 15 that and the following pages, which, I believe, 16 reflect photocopies of the actual checks from that 17 18 summary? Yes. They are all Riverview checks. 19 Α. Ο. Those are all Riverview checks payable 20 21 in this manner. The total in that column was 22 \$161,546.68; is that correct? 23 Α. 24 That's correct.

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Q. From January 26th of 1996 when the initial application for reimbursement was filed, do you recall hearing anything further from the State of Illinois on this matter until a contact was made to your consultant on March 3rd of 1997?

7 Α. No. 8 You didn't -- you don't recall having Q. received any phone calls or any correspondence 9 from the IEPA requesting any additional 10 11 information or --12 Α. I wouldn't have been at Riverview FS 13 until after the January date. 14 Q. Okay. 15 Α. But no. From that January date forward --16 Q. Α. No. 17 -- and from your review of the records 18 Q. of that company, have you noticed anything in 19 those records which would reflect any contact made 20 21 with your predecessor? No, I didn't see anything. 22 Α. The January date you referred to would 23 Q. have been January of 1997? 24

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I thought you said '96. 1 Α. 2 Ο. '96 was the initial submission, right. When did you begin at Riverview FS? 3 Α. Mid 1996. 4 Okay. So from -- so there was no 5 Q. contact with you from mid 1996 and you are unaware 6

7 of any contact from your review of the records of that company prior to that? 8 That's correct. 9 Α. 10 Ο. Was the first time that Riverview FS became aware of the State's positions with regard 11 12 to the expenditures made when you received the 13 letter from the State of Illinois dated May 12th 14 of 1997? 15 A. As far as what we were going to receive from the State --16 17 Ο. Correct. 18 Α. -- yes. Is that the first time that Riverview 19 Q. FS was made aware of the basis for any deductions 20 from the amounts expended by Riverview FS in this 21 22 matter? A. I can't really answer that. 23 But to the best of your knowledge? 24 Q. L.A. REPORTING (312) 419-9292 1 Α. To the best of my knowledge, yes. 2 Q. And based on your review of the records of Riverview FS, that is also the case? 3 Α. That's correct. 4 MR. SELANDER: That is all I have of 5

6 Mr. Tobias.

7 HEARING OFFICER HALLORAN: Mr. Merriman, any

8 cross? 9 MR. MERRIMAN: Just very briefly. CROSS-EXAMINATION 10 BY MR. MERRIMAN: 11 12 Q. Mr. Tobias, did you personally prepare 13 the request for reimbursement that was submitted 14 to the Agency? 15 A. No, sir. 16 Q. Who is Daren Poppen? He was a controller for the company at 17 Α. that time or an accountant. 18 And that would have been in -- would he 19 Q. have been with the company in January of 1996? 20 21 Α. Yes. 22 Q. Just for the record to clarify, when we refer to the company, we are referring to 23 24 Riverview FS, right? L.A. REPORTING (312) 419-9292

A. That's correct. 1 How about a company entitled Terra Nova 2 Q. Research, are you familiar with them? 3 Yes, sir. Α. 4 In what context or capacity? 5 Q. Pardon? 6 Α. 7 Q. In what context or capacity are you

8 familiar with them?

9 A. In just reviewing the documentation. That would be my only contact with Terra Nova. 10 To your knowledge, was Terra Nova 11 Q. 12 retained or hired by Riverview FS to oversee the 13 underground storage tank removal project at issue 14 here? 15 Α. That would be my understanding. 16 Q. And they, in turn, again, to your knowledge, retained Mankoff Industries or Mankoff 17 -- I forget the name under which Mankoff was 18 operating at the time. 19 MR. SELANDER: Equipment. 20 MR. MERRIMAN: Mankoff Equipment. 21 22 THE WITNESS: That is my understanding, yes. BY MR. MERRIMAN: 23 Q. Did Riverview FS receive copies of all 24 L.A. REPORTING (312) 419-9292

1	of the bills and invoices of the various
2	subcontractors that worked at the site?
3	A. I believe they did.
4	Q. And did Riverview FS, in turn, submit
5	those for reimbursement or was that Terra Nova or
6	Mankoff?
7	A. I believe that Terra Nova presented the
8	reimbursement forms and did that type of work for

9 Riverview.

10	Q. So you didn't personally do that?
11	A. I wasn't even there when that was done.
12	Q. We referred previously to page 44 of
13	the record, which was a summary of checks that
14	were submitted with the application for
15	reimbursement. And not that any of the costs that
16	were incurred by Riverview FS specifically are in
17	question, but I am just curious that a number of
18	checks had Intercounty Title Company listed as a
19	payee. Are you aware of that?
20	A. No. Well, I saw the checks, yes.
21	Q. And you don't know what
22	A. No, sir.
23	Q. Okay. We see a check, for example, to
24	Mankoff Equipment Company in the amount of

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\$23,789.18 appearing on that page, and we also see
 a couple of checks to Terra Nova Research and one
 to Dewey Heslop Trucking & Excavation, and two
 smaller checks to All Contractors Equipment
 Company.
 MR. SELANDER: May I?
 MR. MERRIMAN: I was going to give him a copy

8 to look at before I ask this. Thank you.

9 BY MR. MERRIMAN:

But I just don't know -- I am not clear 10 Q. 11 of the nature of the Intercounty Title Company, 12 unless you perhaps used a banking intermediary to pay Terra Nova and then they were installments of 13 14 some sort. I am not sure what those are, are you? 15 Α. No, I am not. 16 Q. During the period of time from mid 17 1996 to May 1997 while the application for reimbursement was pending, I believe you testified 18 that you didn't have any personal communication 19 20 with the Illinois Environmental Protection Agency 21 regarding the application; is that right? Not that I remember. 22 Α. 23 Q. You don't know whether Terra Nova, for example, may have had communication with the 24

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Illinois EPA? 1 I don't know that. 2 Α. 3 Q. Nor do you know whether Mankoff may have had any communication? 4 5 Α. No, sir. I guess my -- the first thing I saw in this was the letter, and it had a bearing 6 7 on me from the standpoint that the receivable from 8 the EPA as far as what was presented was carried as a current receivable. And as such, when we 9

received or I received the letter that this amount 10 was going to be paid, it required a write-off of 11 income for Riverview FS, which kind of got my 12 attention. 13 14 Ο. It is a substantial loss? 15 Α. Yes, sir. 16 Q. Do you know whether Riverview FS had 17 any direct dealings with Mankoff Equipment or was 18 that all handled through Terra Nova? I couldn't tell you. 19 Α. 20 Q. Have you yourself had any direct dealings with Mankoff Equipment Company or any of 21 their personnel --22 Α. 23 No, sir. Q. -- either prior or after this? 24 L.A. REPORTING (312) 419-9292 23 1 Α. No, sir. MR. MERRIMAN: I believe that is all I have 2 for this witness. Thank you, sir. 3 HEARING OFFICER HALLORAN: Redirect? 4 5 MR. SELANDER: Real quick. Just a brief redirect. 6 7 REDIRECT EXAMINATION BY MR. SELANDER: 8 Q. Mr. Tobias, in reviewing those checks, 9

10 I believe you had testified in response to one 11 of Mr. Merriman's questions about paying subcontractors. The checks that are in the record 12 13 reflect the only payments that you are aware of that were made by Riverview FS on this matter; is 14 15 that correct? 16 Α. That's correct. 17 Q. So they would reflect the recipients of 18 those funds and they do not, you know, break down into generally individual trucking companies or 19 laboratory people or -- they are principally to 20 that title company to Mankoff to Terra Nova; is 21 that correct? 22 That's correct. 23 Α. MR. SELANDER: That is all I have. 24 L.A. REPORTING (312) 419-9292 1 HEARING OFFICER HALLORAN: You may step down, Mr. Tobias. Thank you. 2 Mr. Selander, any further 3 4 witnesses? 5 MR. SELANDER: I would -- I do have questions for Mr. Oakley and would like to call him unless 6 it would be more convenient to the hearing officer 7 to do that in the course of Mr. Merriman's case. 8 9 MR. MERRIMAN: Feel free. HEARING OFFICER HALLORAN: Mr. Merriman, do 10

11 you have any objection?

MR. MERRIMAN: No. I think it is right under 12 the rules to call him. 13 (Witness duly sworn.) 14 15 DOUGLAS OAKLEY, 16 called as a witness herein on behalf of Riverview 17 FS, having been first duly sworn, was examined and 18 testified as follows: 19 DIRECT EXAMINATION BY MR. SELANDER: 20 Ο. Mr. Oakley, please state your name and 21 22 your occupation for the record? Douglas E. Oakley. I am a unit Α. 23 manager. I manage the LUST claims unit for the 24 L.A. REPORTING (312) 419-9292

Illinois Environmental Protection Agency. 1 Q. Now, Mr. Oakley, you are familiar with 2 the matter that is before the hearing officer 3 today, Riverview FS versus IEPA? 4 5 Α. Yes, sir, I am. 6 Do you recall an application for Q. 7 reimbursement that was filed or received by your office on January 30th of 1996 in this matter? 8 9 Α. Yes, I am. Q. And in the result of that review is 10

reflected in the letter generated in May -- I am 11 going to keep referring back to that date and I 12 am going to keep misstating it unless I look. 13 14 -- yes, May 12, 1997?

Α. 15 Yes.

11

16 Q. There is a rather significant time 17 frame between that submission of that request for 18 reimbursement and the letter generated by your 19 office with the result. Could you elaborate a bit on what the workload of your particular agency and 20 your particular unit was in that time frame? 21 Yes. At that particular point in time 22 Α. we were woefully understaffed. We were behind. 23 In some cases it would take up to -- I think at 24

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one point in '95 it would have taken up to like 15 1 years to get payment. We were -- we had 2 contractual people mostly that we used, and they 3 were laid off. I believe it was in '96, right 4 5 around in the spring of '96 around the same time 6 all this was occurring. And essentially that was 7 the problem. We didn't have the staff to keep up with the amount of claims that were coming in at 8 that time. Therefore, we were running backlog and 9 10 it took us longer to get them out. Ο. So you -- let me -- I am going to show

you what is page 72 of the fiscal file. This is a 12 memo that apparently went to you from I assume an 13 employee Ricki Witte; is that correct? 14 Α. Uh-huh. 15 16 Ο. And the date on that is February 7 of 17 '96. On that memo it would appear that this is 18 some sort of an intake memo which would have been 19 generated maybe soon after that package had 20 initially been received; is that correct? That's correct. 21 Α. 22 Ο. There is also some handwriting on that -- on what is that typed memo. Could you identify 23 that or elaborate on its creation? 24

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Those are notes by Doug Tolan who did 1 Α. 2 the summary of this particular claim. It went through a two tier review here. It went through 3 an accounting review and a technical review to 4 make sure the technical merits were in line also. 5 6 The original review done by Ricki Witte was done by Blake Harris for -- and he did his 7 technical review and he also rendered what he 8 deemed unreasonable costs. So it went through a 9 10 two-tier review, which was the reason for the time lapse. 11

12 Q. The next document in the record --13 again, are some additional review notes apparently created by Ricki Witte. This is on page 74 of the 14 15 fiscal file dated February 7 of '96; is that correct? 16 17 Α. Yes. This would indicate to me that 18 the change in queue date that must have -- she 19 must have asked for some sort of documentation. 20 This would indicate to me that it would have been incomplete. The original submittal would not have 21 been complete until it appears here April 14th. 22

- 23 Q. Of '96?
- A. Correct.

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Let me take you -- the next document in 1 Q. 2 again the fiscal file on page 75 appears to be a memorandum created on February 20th of '97, about 3 a year later. Could you elaborate a bit on the 4 content or the format of that document? 5 6 Α. Okay. That was when both Ricki's 7 initial review -- and I believe Ricki transferred out somewhere in the middle of all this. I mean, 8 I, obviously, don't remember the exact dates, but 9 10 I believe that is what happened here. 11 But it went to Blake Harris who 12 finished up the accounting review, and he sent it

back to the Doug Tolan who did the summary and wrote the actual final decision letter. And this document is, essentially, Blake's document back through me to my boss at that time, John Stellar, indicating the deductions that he thought should be made.

19 Q. Okay. In the decision letter, the 20 attachment A to that document contains some 21 uniform references to amounts of money and with --22 let me just break it into two parts. One is with 23 regard to the soil matter. And the uniform amount 24 that is being allowed by the IEPA is \$55 a cubic

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yard, as it would appear, as I read attachment A. 1 2 Could you tell me the basis for that number? 3 Α. What we did in it was the spring and fall of '93, we gathered data from actual claims 4 that we -- that were submitted. We fed them into 5 a computer. This was my boss's idea. I helped 6 7 gather the data. I had nothing to do with the actual computer work or anything. But what we did 8 was we gathered data regarding all sorts of cost, 9 personnel, equipment to include cubic yard rates. 10 11 We fed them into a computer. We calculated a mean, and then we calculated one standard 12

13 deviation from that mean. And it kicked -- the 14 computer kicked out \$50 dollars a cubic yard. And 15 we just kind -- we adjusted up to 55 in the hopes 16 that we could pretty much encompass, 80, 95 17 percent of all the claims that were submitted at 18 that time. And that is how the \$55 per cubic rate 19 came into being.

However, if we did see a rate over \$55 a cubic yard, what we could do traditionally is we would ask for a time-and-material breakdown to support this rate. It is possible in some cases that possibly a landfill would charge more money.

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But generally speaking, we -- most of 1 the costs we saw were 55 or less. And so that is 2 how we handled it. We felt at this point we could 3 set, you know, and not pay until we received a 4 time-and-material breakdown to support what I 5 believe ranges from \$99 to \$114 a cubic yard here 6 7 or we can pay what we deemed a fair and reasonable 8 price and then have the owner submit the 9 documentation at a later date. So that is the choice we made at that point. Rather than 10 11 withhold all payment, we decided to pay what we 12 felt was fair and reasonable.

13

Ο.

The numbers that went into that 50 or

\$55 computerized calculation, do you know how --14 either how many inputs were made or whether they 15 16 were based on any geographic area of Illinois? They were from all over Illinois. They 17 Α. 18 were in -- I don't know exactly how many entries 19 were made of a significant amount. But what was 20 -- I remember at the time what was interesting was 21 that there really wasn't that much difference 22 between rates, say, in northern Illinois versus southern Illinois. 23

24 Q. You mentioned that this process was

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1 conducted in the spring and fall of 1993, I

2 believe?

3 A. Yes.

Do you know if that process had been Q. 4 undertaken previous to that time frame? 5 I don't believe so. I believe we 6 Α. 7 pretty much required time-and-material breakdowns 8 right across the board up to that point. 9 Ο. And since that initial computerized calculation was made in the spring and fall of 10 '93, do you know how frequently, if ever, it has 11 12 been updated? It is being updated as we speak. 13 Α.

14 Q. Would that be the first time since the fall of '93? 15 We have adjusted it up like three 16 Α. 17 percent per year. So we went from 50 to 55. When we hit 55, we pretty much left it because we 18 19 weren't seeing that many costs higher than that. 20 Q. Okay. It was -- to your knowledge 21 then, it was adjusted from 50 to 55 maybe one 22 time? Over a period like, I want to say, 23 Α. three years. I mean, I don't remember the exact 24

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dates. But over a period of probably three to 1 2 four years we would adjust it up. Do you know if the process that went 3 Q. into making that adjustment was similar to the 4 initial process of creating that figure? 5 6 Α. No, it wasn't. It was different? 7 Q. 8 Α. Yes. 9 It was just basically a percentage Q. 10 increase? 11 Α. Right. And as far as running through kind of 12 Q. 13 the survey and feeding that data into a computer and coming up with a calculation, you believe that 14

15 since spring or fall of '93 the current effort to 16 do that is the first effort of that type that has 17 been done since then?

18 A. Of this magnitude, yes.

19 Q. The second aspect I would like to ask 20 about is the calculation on the sampling costs. 21 It would appear uniformly that the Agency has 22 allowed \$210 per sample. And this was for BETX 23 samples. The costs that had been tendered by 24 Riverview FS and that they incurred were \$369.

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Could you elaborate again on how that BETX sample 1 calculation was arrived at? 2 Well, I might have to defer to Blake on 3 Α. this particular question because our accounting 4 numbers generally \$150 sticks in my mind as the 5 maximum amount we would pay for a BETX sample. 6 And I believe at that particular point in time, 7 the LUST technical section where also gathering 8 9 some costs and using pretty much our -- saying they had more staff and better resources than us. 10 And I think at that time they were gathering data 11 and using our same sort of scenario to develop 12 13 some newer rate sheets. 14 But how the 210 was arrived at, I think

15 Blake would be better off explaining that.

Q. Do you know the process that would have 16 gone into the calculation of that, though? 17 I believe it was the same process that 18 Α. we used initially, and they gathered that up from 19 20 actual claims, fed them into a computer and 21 calculated the mean and calculated one standard 22 deviation from that mean. 23 Q. But you weren't personally involved in 24 that? L.A. REPORTING (312) 419-9292

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A. No. 1 2 Ο. So you are a bit uncertain about that aspect of it? 3 Α. Right. 4 Was additional pressure put on 5 Q. reviewers of these claims in this time frame 6 because of the change in law, because of the time 7 frame implementation? 8 Α. 9 Well, you are talking two different 10 claims here. The old program claims we had no time frame --11 Q. I understand. 12 -- limits. But, yes, we had to react 13 Α. 14 within 120 days on the new law claim. 15 Q. And when did that -- when did that

16 process have an impact on your office?

17 A. That would have been after September of18 '93.

19 Q. And at that time this claim would have 20 been pending; is that right?

A. I believe -- I believe that wasn't
submitted in until '96; is that correct?

23 Q. Correct.

24 A. And is that four years after the

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1 incident was reported? Was that in '92?

2 MR. MERRIMAN: Yes.

3 THE WITNESS: Okay.

4 BY MR. SELANDER:

5 Q. At the time that this claim was

6 pending, you would have -- would you have been

7 receiving claims that were required to be

8 processed within the 120-day time frame.

9 A. Yes, we would have.

10 Q. And how did you differentiate as an 11 office between those that did and those that did 12 not receive that benefit?

13 A. We simply had two lists. One we deemed 14 Title 16 claims -- and we still have this day, we 15 have lots of old program claims. So we had two 16 running lists.

17 And is it a natural consequence of that Q. 18 legislative change were claims that you did not categorize as Title 16 claims, did they suffer a 19 bit in the time of their processing because of the 20 21 legislative commitment? 22 Α. I would say that was a fair assessment. 23 MR. SELANDER: That is all I have. 24 HEARING OFFICER HALLORAN: Mr. Merriman. L.A. REPORTING (312) 419-9292 MR. MERRIMAN: I have got some clarification 1 2 questions. 3 CROSS-EXAMINATION

4 BY MR. MERRIMAN:

16

Mr. Oakley, I am going to refer you 5 Q. back to page 72 of the fiscal record, which I will 6 show you. I believe this was an internal memo 7 from your unit, Ricki Witte, addressed to you and 8 dated February 7th, 1996; is that right? 9 Α. 10 That's correct. 11 Q. It contains -- and I think you were asked about handwritten figures referenced as cuts 12 and have some dollar figures and some item 13 numbers. Would those have been placed on that 14 15 document in February of '96 or at some later time?

A. At some later time. Those are Doug

Tolan notes. I would infer from this documentthey were placed there on or around April 14th of'97.

20 Q. Now, this April 14th of '97 date, is 21 that the -- okay. Let me ask, is that the queue 22 date that was you refer to as a modified queue 23 date?

24 A. I believe at some point in time there

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was a problem with the P.E. certification, and I 1 believe Doug Tolan had asked for -- I mean, 2 obviously, I don't remember every single little 3 minutia here. But I believe he had asked -- there 4 was some problem with a P.E. certificate and he 5 had required that. 6 Q. For the record, just to clarify a queue 7 -- and that is spelled q-u-e-u-e -- date is what, 8 Mr. Oakley? 9 A. That is the date we use to simply keep 10 11 things in line. It is first-in first-out. In 12 some cases it is the date we received a complete claim. 13 And when you refer to first-in 14 Q. 15 first-out, you are referring to vouchers for 16 payment?
17 A. And claims that are submitted for

18 review. They are given a date. It is sort of a

19 tracking date. So we review them in order,

20 first-in first-come first-served.

21 Q. And --

A. And that is old program one way -- you
know, batch of old program and a batch of new
program. It is still first-come first-serve, but

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it is two separate -- obviously, with the 120-day 1 date, the new program stuff would be reviewed 2 3 somewhat quick. 0. In your prior testimony, you mentioned 4 that at one point in time owners and operators 5 would -- were in -- were waiting or had to wait 6 7 for up to 15 years. Was that for payment of their 8 claims? 9 Α. Yes. It is not a 15-year delay period for 10 Q. 11 the review? 12 Α. No. That would have been payment. 13 Q. Could you explain a little bit, again for the record, to help clarify for the Board, it 14 has been some years since we have had a number of 15 16 the old law cases before the Board. And some of the personnel have changed, and the process may 17

not be at as familiar. But if you could review, 18 do you -- by you I am referring to the LUST claims 19 20 unit -- actually make payment for the reimbursement requests? Do you write a check and 21 22 send the money to the owner/operator? 23 Α. No, sir. 24 Q. How is that done?

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Α. We prepare a voucher that is signed off 1 on various people within the Agency. Eventually, 2 it winds up in our fiscal section, the Agency 3 fiscal section. And they, in turn, forward those 4 5 documents to the comptroller who actually issues the checks. 6 7 And at one period in time there were Q. more vouchers or claims prepared awaiting payment 8 than there was money available; is that correct? 9 That's correct. 10 Α. And prior to legislative changes that 11 Q. 12 affected funding, there was a very substantial backlog that even if the claim had been completely 13 processed and was sitting at the comptroller's 14 office, would there be a period of time before the 15 16 owner/operator would actually receive money? That's correct. However, it wouldn't 17 Α.

18 sit at the comptroller's office. It would sit

19 either in our unit or in fiscal.

20 Q. Why is that?

A. Because we saw no reason to forward it to the comptroller. We felt we had a better handle on it than flooding them with a bunch of paperwork that they couldn't pay.

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1 Ο. And as money came into the fund, then 2 claims were submitted to the comptroller's office for payment? 3 Α. Correct. 4 5 Ο. And how was the process done to determine who got paid when there was a lot of 6 money or not enough money and a lot of claims 7 8 waiting? 9 Α. It was a first-come first-serve. Was that the purpose of keeping track 10 Ο. of a queue date? 11 12 Α. That's correct. 13 So cases were assigned on order of Q. payment based on the date that the completed 14 reimbursement package was received? 15 Correct. 16 Α. 17 Q. You mentioned that there was a two-tier review process. Could you explain just a little 18

19 bit of detail about that, what is done in the 20 first tier?

A. The first tier is, essentially, we look
to the cost to make sure they are eligible,
reasonable, associated with the correct agency
approved corrective action. The second tier,

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generally speaking, would be a technical review. 1 However, in this case at that particular point 2 in time Blake Harris was sort of an 3 accountant/technical person, so his review not 4 only included technical documentation but also 5 accounting. 6 If invoices and canceled checks and 7 Q. other things are submitted or copies of those are 8 9 submitted, is there a process of just crunching the numbers to see that the documents that are 10 submitted and the total numbers of those comport 11 to the summaries that are also submitted as a part 12 13 of the application process? Α. Yes. 14

Q. And just to help for the record, appearing on -- beginning on page 7, I believe, of the administrative record, I will show you this, it is fiscal volume of the administrative record, 19 is a letter dated June 16, 1997, purporting to be 20 a letter -- I am sorry. I gave the wrong page 21 number. That is -- I am talking about page 10 22 dated January 2nd, 1996, purporting to be a letter 23 from Terra Nova Research Incorporated to the 24 Illinois Environmental Protection Agency. Would

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this be the initial application cover letter? 1 2 Α. I believe so. 3 And the application begins and the Q. documents that were contained in the application 4 5 for reimbursement are in the administrative record 6 beginning at page 11 of the fiscal file? 7 Yes, I believe so. Α. And again, just to cover ourselves, 8 Q. these documents that -- for example, summary 9 sheets and there are invoices, there are 10 statements and canceled checks and so forth, would 11 these be items that were submitted to the Illinois 12 13 Environmental Protection Agency as a part of the 14 application? 15 Α. Yes, I believe it was. And you mentioned that there is a 16 Q. requirement that a professional engineer 17 18 certification be submitted along with the application? 19

20 A. Correct.

Q. I am going to ask you to refer in the record to page 82. And would you take a quick look at that? Again, when I refer to the record, I am referring to page 82 of the fiscal volume.

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Could you tell us what that document is? 1 2 Well, that is a letter from Doug Tolan, Α. who is in the accounting unit, to Mr. Huck 3 outlining some facts that apparently the P.E. 4 certification only covered certain dates, and 5 there were dates on some of these bills that were 6 outside of that particular certification. 7 Would that be -- have been deemed a 8 Q. deficient certification for purposes of that 9 application? 10 Yes, it would. Α. 11 And did that letter request that a new 12 Ο. or more complete or additional P.E. certification 13 be submitted? 14 Α. Yes, it did. 15 Q. And I am going to now refer you to 16 page 85 of the record. Can you identify -- or 17 take a look at that and tell us what that is. 18 19 A. I believe that is the response to

20 Mr. Tolan's letter?

21 Q. And does that bear a date that it was 22 received by the Agency?

23 A. April 14th, 1997.

24 Q. So was there an attachment to that

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letter? 1 2 Α. Yes, there was. And what was that attachment? 3 Ο. Α. It would be on page 86, which is a P.E. 4 certification to include the correct dates. 5 Okay. So the April 14th, 1997, 6 Q. 7 received date explains the reference to the queue date on page 72 of the record that we were asked 8 about before? 9 Α. 10 Correct. I just wanted to clarify all of that. Q. 11 It is all in the record, but I wanted to make sure 12 that that was clarified. 13 14 Now, I am going to refer you again to 15 the fiscal file of the record page 75. That is a memorandum that you previously testified to by 16 Blake Harris and you or from you under your 17 signature, and I believe you testified that Blake 18 19 Harris prepared that memorandum? 20 A. That's correct.

21 Q. And that was addressed to John Stellar?

22 A. Yes.

23 Q. Who is John stellar?

24 A. John Stellar was my boss at that time.

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1 He was the unit manager of remedial RPAPU. The initials RPAPU following John 2 Q. stellar's name stand for what? 3 Remedial projects accounting and 4 Α. procurement unit. 5 6 Ο. And is that unit still in existence? 7 No. We are now LUST claims unit. We Α. have branched off. At that particular point in 8 time, the unit handled contracts for other state 9 cleanups. For instance, they hired companies to 10 go out and clean up hazardous waste sites and so 11 forth. So we were a subunit of this unit. 12 The subunit that was handling LUST 13 Ο. claims at the time of RPAPUs, essentially, is the 14 15 same thing as the LUST claims unit now? 16 Α. Yes. Q. And you are the manager now of the LUST 17 claims unit? 18 That's correct. 19 Α. 20 Q. And you were the manager of the LUST

21 subunit of RPAPU?

22 A. That's correct.

Q. Back in the spring and fall of 1993when you gathered data for purposes of determining

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1 costs for reimbursement of claims, do you have any 2 recollection as to the number of cost areas or types of cost that you looked at or can you 3 describe them a little bit? 4 5 Α. Well, personnel, there is probably hundreds of titles, personnel titles. Equipment, 6 7 there is hundred of pieces of equipment that are 8 used in LUST cleanups. We had stock items, such as Visqueen, things of that nature. There is 9 hundreds, if not thousands. 10 Q. What was the reason for doing this? 11 Couldn't you have just picked a number and said 12 this is what we will reimburse? 13 We possibly could have done that. But 14 Α. 15 we believed that would be a more fair and equitable way to do it, in that we gathered data 16 from actual claims that had been submitted. And 17 you know, I didn't come up with a theory. John 18 Stellar came up a theory to feed these into a 19 20 computer and calculate the mean and the standard deviation. And we felt that was the most fair and 21

22 equitable way rather than having government

23 bureaucrats tell the people how much they can

24 charge, we decided to let the marketplace set the

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1 rate. 2 Q. So you didn't want to fix rates; you wanted to reflect rates? 3 Α. That's correct. 4 If these -- these claims you submitted 5 Ο. -- excuse me. Strike that. 6 7 The claims that were submitted, were they claims that were submitted for reimbursement 8 9 or were these claims that you had seen had already been paid by someone? 10 They were both. But essentially they 11 Α. 12 were ones that had already been paid. So somebody -- well, all right. Strike 13 Ο. that. 14 Α. It depends on when work was performed. 15 16 You know, prior to -- well, whatever. 17 Ο. Were other claims besides LUST reimbursement claims considered when you were 18 looking at various costs for personnel and 19 equipment? 20

21 A. Not to my knowledge.

22 Q. And the claims that you referred to

23 were from all parts of the state?

A. That's correct.

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1 Q. Did they cover -- I want to ask you 2 whether or not there was any account taken of seasonal variation. Did these claims include 3 costs that were incurred at various times of the 4 5 year? 6 Α. Yes. And once this vast number of data were 7 Q. put into the computer, the computer generated a 8 9 mean; is that correct? Α. That's correct. 10 This would be basically -- for someone 11 Q. who is not a mathematician like me, that would be 12 basically an average? 13 Well, you throw out the highest rate 14 Α. and the lowest rate and calculate a mean. 15 16 Q. And that would be a mean for each item? For example, if you have a particular personnel 17 18 cost at a particular rate or a particular piece of equipment rental costs, each of those -- the 19 20 computer program would generate a mean cost? 21 Α. That's correct.

22 Q. Was the \$55 per cubic yard for soil

23 removal and excavation or excavation

24 transportation disposal at issue here, was that

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1 the mean? 2 Α. That was one standard deviation from 3 the mean. Okay. And that is a statistical term 4 Q. 5 that sort of describes a range above and below the 6 mean, does it not? That's correct. 7 Α. 8 What was the purpose of using the one Q. standard deviation from the mean as opposed to the 9 mean? 10 To allow for -- we felt it was more 11 Α. 12 fair to calculate one standard deviation because it would, in fact, allow for a little more to be 13 paid. 14 And if I understand the purpose of 15 Q. this, you testified in response to Mr. Selander's 16 17 questioning that prior to this you required 18 time-and-material breakdowns across the board? Α. That's correct. 19 20 Was that a -- sometimes a Q. 21 time-consuming process? Α. 22 Yes.

Q. And was then the purpose of doing thisa way to sort of eliminate the need for the

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1 time-and-material breakdown if the costs appeared 2 to fall within a particular range or sort of were 3 presumptively reasonable? Α. That's correct. 4 If the cost came outside of that range, 5 Ο. were they automatically unpayable? 6 7 Α. At that particular point in time, we would ask for subcontractor invoices, such as 8 trucking receipts, landfill receipts, costs 9 10 associated with the excavation in order to determine the actual rates that were paid. 11 And are those the kinds of things that 12 Q. are associated with what we refer to previously as 13 a time-and-material breakdown? 14 15 Α. That's correct. And does former Section 22.18b(d)(4)(C) 16 Q. 17 require a time-and-material breakdown for reimbursement? 18 19 Α. Yes, or other agency approved accounting methods. 20 So using this process you came up with 21 Q. a figure of \$50 per cubic yard as one standard 22 23 deviation or --

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1 Q. -- above the mean cost? 2 Α. Correct. 3 Q. And in this instance, the costs that 4 were submitted were higher than that; is that right? 5 6 Α. That's correct. And you -- I believe you mentioned that 7 Q. you have two options. One is to not pay anything 8 9 and let the owner/operator subsequent to the 10 denial either resubmit with time-and-material 11 breakdowns, or during the course of an appeal attempt to provide the time-and-material 12 breakdown, and if that was, indeed, submitted, 13 that justified the costs, what would the Agency 14 15 do? We would pay them. 16 Α. The other option, I assume, then is 17 Q. what you did in this case, and that was to pay 18 what was deemed to be reasonable? 19 Α. 20 Correct. And if I understand you correctly, that 21 Q. \$55 was an adjustment up from the first standard 22

23 deviation of the mean?

1 Q. And it is not in the mean itself, it is 2 a figure that is higher than the mean? 3 A. Right. It is one standard deviation 4 from the mean, and it was also adjusted up \$5 to 5 allow for inflation. 6 You referenced a 3 percent -- is that 3 Ο. percent annual increase? 7 A. That sticks in my mind. But, you know, 8 I might have -- I would have to research this. I 9 10 can't remember. Q. Without getting into the actual dollar 11 figures, there was a periodic adjustment for 12 13 inflation? Α. 14 Yes. Q. Was it similar to the consumer price 15 index adjustments? 16 Frankly, I don't know. Α. 17 MR. MERRIMAN: I think that is all that I 18 19 have. 20 HEARING OFFICER HALLORAN: Thank you. Can we go off the record for a second? 21 (Discussion had off the 22 23 record.) 24

1	REDIRECT EXAMINATION
2	BY MR. SELANDER:
3	Q. Mr. Oakley, I believe Mr. Merriman
4	showed you some correspondence and this is from
5	page 82 of the fiscal file which was a letter
6	to an engineer at Terra Nova Research relating to
7	the P.E. certification form that apparently had
8	been sent in response to a telephone call placed
9	by the Agency on March 3rd of '97.
10	A. Okay.
11	Q. This letter then followed the receipt
12	by the Agency on March 5th of a P.E. certification
13	form which was found on page 81 of the fiscal file
14	from Mr. Huck.
15	A. I believe this is a technical piece or
16	however the fiscal piece is somewhat different,
17	and that would be this document (indicating.)
18	Q. And do you know how it differs? The
19	language as I read through it is very similar,
20	although I will admit in the first sentence there
21	may be a deviation with regard to the language.
22	A. I think, essentially, this is just a
23	document that says that the professional engineer
24	did, in fact, look at some of these costs and he

believes that they were -- they were associated 1 2 with corrective action at this particular site and 3 it was to have a professional person certify it. 4 Q. In that letter it -- on page 82, once 5 again, it seems to indicate in the second paragraph that the original P.E. certification 6 covers corrective actions performed from 7 December 16th of '92 through June 13th of '94; 8 9 however, the claim had costs through July 31 of '94. Can you tell the hearing officer what 10 happened on or about June 13th of '94 that would 11 12 have caused some alteration in the format? I don't understand the question. 13 Α. Okay. It would -- in reading this 14 Q. letter on page 82, it indicates the original P.E. 15 certification covers corrective actions performed 16 17 through June 13 of '94. However, this reimbursement claim includes performance through 18 19 July 31 in order to reimburse these costs, the 20 proper P.E. certification must be submitted 21 covering this time period. Α. 22 Okay. 23 Q. Presumably that means after June 13th

24 of '94. Do you know what administratively or

```
procedurally the Agency did in that time frame to
1
 2
    cause you to request that Mr. Huck submit a
 3
    different form?
 4
          Α.
               I wouldn't. No, honestly I don't.
 5
          Q.
               As we look back at page 81 and the
 6
    professional engineer's certification form that
    Mr. Huck sent to the Agency in response to that
7
    March 3rd, '97 phone call, it seems to contain the
8
9
    exact same language as the professional engineer
    certification form found on page 184 of the
10
    technical file, which seems to be stamped
11
12
    April 11th of '96.
               I believe these were both technical
          Α.
13
    documents. However, this document is a fiscal
14
     (indicating.)
15
         MR. MERRIMAN: Can you refer to a page number
16
17
    when you say this document for the record?
          THE WITNESS: The engineer's certification on
18
    pages 81 of the fiscal and page 184 of the
19
20
    technical file appear to me to be technical P.E.
    certifications. The document on page 86 of the
21
    fiscal file is a fiscal P.E. certification. That
22
    is what is I believe.
23
24
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1 BY MR. SELANDER:

2 Okay. In light of that review -- I Q. 3 guess I just have to ask this, although I am being 4 somewhat redundant. But would then the technical 5 form that you refer to on page 184 and page, I 6 guess, 81 have been appropriate or sufficient for 7 the cost review through June 13th as the letter on page 82 seems to indicate that for costs after 8 that date it would require the different format? 9 No. I would -- I believe the original 10 Α. fiscal P.E. certification what was probably -- and 11 I don't have the document. But I believe the 12 original P.E. certification would have been from 13 December 16, '92, through June 13, '94. However, 14 when Doug Tolan was looking at these documents, he 15 must have noticed that there were costs incurred 16 between June 13th, '94, and July 31st, '94. So he 17 called the P.E. to submit another certification to 18 cover those costs beyond that date of June 13th. 19 20 Q. Okay. Would it have been the pattern 21 and practice of your department to record in some 22 manner and place in the file evidence of contacts with an applicant? 23

Yes.

Α.

24

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1 Q. Okay.

2 A. It should have been.

Q. And the reason I ask the question, on page 78 of the fiscal file is notes from a telephone conversation between Mr. Tolan and Steve Thornhill of Terra Nova about that P.E. certification issue.

8 A. Okay, good.

9 Ο. And those are dated on March 3rd of '97. Prior to that, though, there is nothing in 10 the record that reflects any contact between the 11 Agency and anyone on this matter after the receipt 12 of the package. Again, just to reassure, the 13 14 pattern and practice would have been to include a note in the file had there been a conversation or 15 a memo or a letter or something; is that correct? 16 Α. That's correct. 17

Q. When you received applications for reimbursement in this particular time frame where there was an old set of standards and a new set of standards, how did the Agency make the differentiation?

A. Well, Title 16 claims had a certain,i.e., notification date, claims submitted with a

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1 date higher than whatever that was, was

automatically a Title 16. There was an option. 2 You could opt some of these old claims, old sites 3 4 into Title 16. 5 Q. At the point of application? 6 Α. No. It was generally done before 7 application. 8 Q. Okay. 9 Yes. But I mean, we had a computer Α. tracking system that indicated what -- if they 10 were Title 16 site versus an old program site. 11 Okay. The calculations that you have 12 Q. 13 testified to that went into the basis in this case 14 for the \$55 soil and the -- and the BETX issues were known within the Agency. But were they 15 communicated outside the Agency aside from through 16 application in specific instances? 17 Α. No. 18 So they weren't published in the 19 Ο. Illinois Register? They were just --20 Α. 21 Yes. 22 Q. Would that -- I mean, would the Agency have had authority to publish those calculations 23 to your knowledge? 24

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I wouldn't know. It is probably more 1 Α. of a legal type question. We essentially didn't 2 want to publish rates because the ceiling would 3 4 become the floor, and we also wanted to allow for 5 some, you know, competition. 6 Q. Were the queue date references utilized 7 in both the old system and the new? 8 Α. Yes. And did they have different purposes 9 Q. between those two systems? 10 11 Α. No, no. Essentially they are just like a tracking date. 12 13 Even within the new system then, they Q. weren't utilized to assure that the Agency wasn't 14 bumping into the 120-day time frame? 15 Well, I mean, that was essentially one 16 Α. of the reasons they were utilized, to make sure we 17 didn't miss the 120-day time frame. 18 But they were utilized in the old 19 Q. system? 20 They were, yes. 21 Α. 22 Q. I am asking, they were? Α. Yes. 23 Q. And what was their main purpose in the 24

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1 old system?

2 Essentially for tracking purposes. Α. MR. SELANDER: Thank you, Mr. Oakley. 3 THE WITNESS: Thank you. 4 5 HEARING OFFICER HALLORAN: Mr. Merriman, any 6 recross? MR. MERRIMAN: Yes. 7 8 RECROSS-EXAMINATION BY MR. MERRIMAN: 9 Mr. Oakley, I am going to refer you to 10 Ο. page 20 of the fiscal file of the record and ask 11 if this is, in fact, a document that you were 12 referring to at one point in your conversation --13 14 Α. No. -- with Mr. --15 Ο. A. Yes. Yes, this is the original, I 16 believe, the original P.E. certification. 17 And this is the P.E. certification for 18 Q. the reimbursement application? 19 Correct, that Doug Tolan questioned. 20 Α. 21 Q. And it bears, does it not, a period of 22 dates from one date through another? 23 A. Correct. And that final date is? 24 Q.

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A. 13 June 1994.

1

2 Okay. And the application itself, Q. referring back to the cover letter on page -- that 3 appears on page 10 of the administrative record, 4 5 does the cover letter refer to a period of time 6 that these claims cover? 7 Α. Yes, it does. 8 Q. And that period would be what? 9 Α. 16 December 1992 through 13 June 1994. Now, I am going to refer you to 10 Q. page 33, I believe of the administrative record 11 12 just as an example, and ask if you can take a look at that and tell us what that is. 13 14 Α. It appears to be an invoice from a trucking company. 15 And does it bear a date? 16 Q. July 18th, 1994. 17 Α. And that is after June? Q. 18 June 13th of '94. 19 Α. And it actually has a date, does it Q. 20 not, on which the stone loads were delivered? 21 I would infer that would be July 18th, 22 Α. 23 1994. 24 Q. Does it reference --

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A. On July 12th and 14th, delivered on
 July 12th and 14th.
 Q. And that is, in fact, beyond June 13th?
 A. Correct.
 Q. So this would be an example of one of

6 the cost items that may have been included in the 7 package for costs that were incurred later that 8 required the additional P.E. certification?

9 A. Correct.

Q. Just to clarify, there are P.E.
certifications that are submitted with the
reimbursement package that means that a licensed
professional engineer certifies that the costs
submitted were costs incurred in connection with
corrective action?

16 A. Correct.

Q. And the technical submissions are more
-- are also P.E. certifications, but they would
refer more to design and engineering issues?
A. Cleanup standards and things of that
nature, I believe.

Q. So although they may look alike and contain the same language, it really depends on their purpose and what they are submitted with as

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1 to what they are or the nature of the

2 certification?

3 Α. That's correct. The numbers -- briefly, you were asked 4 Q. by Mr. Selander if the Illinois EPA had published 5 6 the list of numbers, and you said something about 7 the floor being the ceiling. Can you explain what 8 you meant by that? 9 Α. The ceiling becoming the floor. 10 Q. Or the ceiling becoming the floor, 11 excuse me. 12 Α. I think if we published the maximum rates that we would pay for a particular item or 13 personnel or whatever, obviously, I mean, I would 14 believe that most consultants would come in at 15 that high rate. 16 So in other words, it would be 17 Ο. tantamount to the Agency setting or fixing prices? 18 Α. That is a fair assessment. 19 Was this methodology a rule as you 20 Q. understand it? 21 Α. 22 No. Was it a tool that was used by your 23 Q. 24 unit to identify certain costs that required

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1 further inquiry or might be susceptible to further

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2 inquiry?

3 That is exactly right. Α. MR. MERRIMAN: And I think we got the 4 references earlier to this document taken care of 5 when you referred to the pages on the record, so I 6 7 have no further questions. 8 HEARING OFFICER HALLORAN: Mr. Selander, any 9 re-redirect? 10 MR. SELANDER: No. HEARING OFFICER HALLORAN: Okay. You may 11 step down, Mr. Oakley. 12 Off the record. 13 (Discussion had off the 14 record.) 15 (Short recess taken.) 16 17 HEARING OFFICER HALLORAN: We have taken approximately a ten-minute break. It is about 18 11:10 a.m. on December 5th. I believe 19 Mr. Selander has finished his case-in-chief; is 20 that correct? 21 22 MR. SELANDER: We have, yes. HEARING OFFICER HALLORAN: With that said, 23 24 Mr. Merriman, would you like to proceed. L.A. REPORTING (312) 419-9292

MR. MERRIMAN: Thank you. I would call Blake
 Harris.

3	(Witness duly sworn.)
4	BLAKE HARRIS,
5	called as a witness herein on behalf of the
6	Illinois Environmental Protection Agency, having
7	been first duly sworn, was examined and testified
8	as follows:
9	DIRECT EXAMINATION
10	BY MR. MERRIMAN:
11	Q. For the record, please, tell us your
12	name.
13	A. Blake Harris.
14	Q. And your employer?
15	A. Illinois EPA.
16	Q. How long have you been so employed?
17	A. Since July of '93.
18	Q. What is your present job title or your
19	duties?
20	A. I am an accountant, financial assurance
21	reviewer for hazardous waste and solid waste
22	sites.
23	Q. And how long have you been engaged in
24	that particular task?
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1	A. Since February of '99.

2 Q. Prior to that, what did you do?

Prior to that, I worked for LUST, now 3 Α. the claims unit, RPAPU, worked there from August 4 of '95 until February of '99. 5 RPAPU is the acronym RPAPU? 6 Q. 7 Α. Remedial projects accounting and 8 procurement unit. Remedial projects? 9 Q. 10 Α. Correct. 11 Q. Now, referred to as the LUST claims unit? 12 13 Α. LUST claims. And how long did you work in that unit? Q. 14 For about three and a half years. 15 Α. And prior to that, what did you do? 16 Q. 17 Α. Prior to that, I was a LUST project manager for two years. 18 Q. When you say LUST, that is also an 19 acronym? 20 Leaking underground storage tank. 21 Α. Is there a difference between a claims 22 Ο. reviewer and a project manager? 23 Project manager reviews the technical 24 Α. L.A. REPORTING (312) 419-9292

reports, seldom sees building claims. Maybe once
 in a blue moon they would be the really high
 dollar ones. When I moved to RPAPU, I did a cross

4 between the two. I did the technical reviews and 5 incorporated the billing into that. I compared 6 the bills to what was done technically in the 7 field.

8 Q. In fact, that is part of what 9 Mr. Oakley referred to earlier as the two-tiered 10 review process or the two-stage process; is that 11 correct?

12 A. Two-tiered process I believe he is 13 referring to is the accountant would do their 14 review and then it would come to me for the 15 technical review.

16 Q. What was the purpose of the technical 17 review?

A. It was to evaluate the bills from a technical standpoint rather than the accounting standpoint. The accountants would look more at plan pulls and amounts of markup and stuff like that. I would be doing a cross between the two, but also comparing what was done in given dates to the technical reports that were submitted.

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Q. Make sure these costs were actually
 corrective action and were actually incurred in
 the work that was documented to have been done at

the site; is that what you are saying? 4 5 Α. Correct. Just again for clarification, when you 6 Q. 7 used the phrase plan pulls -- and a lot of the 8 terms that we use because we are familiar with 9 them may not be familiar to someone else. Can you 10 briefly explain what a plan pull is? 11 Α. A plan tank pull would be they apply to 12 pull the tank, for example, prior to knowing there was any contamination. 13 When you they applied, they applied to 14 Ο. the --15 16 Α. State fire marshal. Like they were doing upgrade on their station, there is no 17 requirements of contamination to their knowledge. 18 19 Ο. And office the state fire marshal issues permits to --20 Yes. 21 Α. 22 Q. So when you say apply, they requested a permit? 23 24 Α. Yes. L.A. REPORTING (312) 419-9292

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Q. And what was your connection with -excuse me, you are familiar, are you not, with the reimbursement package at issue in this case, and that would be the Riverview FS facility?

5 A. Yes, I am. 6 And that was a LUST incident No. Q. 92-3569? 7 Yes, it is. 8 Α. Can you tell us what you did in 9 Q. 10 connection with this particular claim? 11 Α. What I did, could you explain? 12 Q. Well, in what capacity were you 13 familiar with this claim for reimbursement? I completed the technical bill review 14 Α. on this claim. I reviewed the reports and 15 16 compared those to the bills to what was done out in the field. 17 18 Q. Calling your attention to page 75 of the Agency administrative record fiscal file, do 19 you recognize that document? 20 Not of the administrative record of the 21 Α. fiscal file. 22 Q. Fiscal file, page 75 of the fiscal 23 file. Do you recognize that document? 24 L.A. REPORTING (312) 419-9292 Yes. This is the memo I sent to Doug 1 Α.

2 Oakley after my completion of the technical

3 review.

4

Q. There is a reference at the bottom of

5 that page in handwriting relating to certain dollar figures and some numbers and then a 6 statement that says "see attached notes." Do you 7 8 know who wrote that? 9 Α. That is my handwriting. 10 Q. The numbers, No. 18 and 6, No. 18 and 11 No. 23, what do those things refer to? 12 Α. Those refer to the nature of the cuts. 13 I can't recall. It is from our list. I believe 6 was lack of documentation. 18 was justification 14 of the bills. 15 So there is a sort of a standard list 16 Ο. 17 of the nature -- when you say cuts, are you referring to deductions? 18 Α. Deductions for the accountant's 19 20 purposes. That is the number they use. So this summarizes, essentially, your 21 Q. review, these three numbers, and the references to 22 the bases? 23 Α. 24 Yes.

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Q. Referring to the following page,
 page 76 in the record, whose notes are these?
 A. Those are my notes.
 Q. And do they also or do they more
 thoroughly reflect your review?

A. More thoroughly than those numbers do7 on the other page, yes.

Q. Let's start briefly with page 76. Can you describe and explain your notes here. You say there is a reference at the top upper left-hand corner of that page that says invoice, and then it has a number. And then it has a name underneath that, I believe.

A. Yes, that is Mankoff's invoice. The
amount that was cut is over to the right in the
middle there or deducted. And to the far right is
the reason for the deduction.

Q. Now, this invoice No. 3557, if I could ask you or refer you to pages 35 and 36 of the fiscal record, page 35, does that appear to be a Mankoff Equipment, Inc., invoice No. 3557?

22 A. Yes.

23 Q. And on page 36 does that appear to be a 24 continuation of the same invoice?

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A. Yes, it does.
 Q. And would that be what you referred to
 on page 76 in your notes as invoice 3557 Mankoff?
 A. Yes.
 Q. Below that and again on the left-hand

6 side of the page you have 3741 Mankoff? 7 Α. That is another invoice number. Referring you back to page 37 of the 8 Q. fiscal record, does that appear to be a Mankoff 9 10 Equipment, Inc., invoice No. 3741? 11 Α. Yes, it does. 12 Q. Following through on page 77 of the 13 administrative record, upper left-hand corner, 14 there is a reference to a number 4961; is that right? 15 Α. Correct. 16 Now, again back to page 38 of the 17 Q. fiscal record, does that appear to be a Mankoff, 18 Inc., invoice No. 4961? 19 Α. Yes, it does. 20 21 Ο. And would that then be the invoice that you referred to on page 77 of the fiscal file in 22 your notes? 23 Α. 24 Yes.

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Q. Then there is a number below that, 5013. And I ask you to -- refer you to pages 39 and 40 of the fiscal file, 5013, pages 39 and 40 appear again to be Mankoff, Inc., invoices No. 5013 in two pages? A. Yes.

7 All right. Let's stop right there. Q. Could you go back to the \$6,178.50 amount cut at 8 the top of page 76 of the fiscal file. And could 9 you explain briefly what that is, what that 10 11 represents? 12 Α. Well, that is from invoice No. 3557. 13 It is \$11,953.50. It is the sum of the excavation, transportation and disposal charges 14 15 that were billed from Mankoff divided by the amount of cubic yards that were removed on that 16 day to come up with a cubic yard dollar amount of 17 18 \$113.84. Now, you have got something in your 19 Q. notes following your calculation referring to a 20 maximum amount payable without sufficient 21 justification; is that right? 22 Α. 23 Yes. Q. You were here earlier when Mr. Oakley 24

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1 testified to that figure?

2 A. Yes.

3 Q. And you were aware of that figure at

4 the time, I take it, that you conducted your

5 review?

6 A. Yes, I was.
7 Q. There is a reference to time-and-material breakdown, receipts, invoices, 8 et cetera. Were any of these things provided with 9 10 the application to support the \$113.84 per cubic yard rate that Mankoff charged? 11 12 Α. No, they were not. 13 Ο. And I believe you, in fact, calculated 14 the \$55 per cubic yard times the 105 cubic yards 15 to come up with an amount that was reimbursed for the owner/operator? 16 17 Yes, it was reimbursed or took 58.84 Α. times the amount to get what was not reimbursed or 18 what was deducted. 19 On the top of page 77 of the fiscal 20 Q. file, you have got a figure of \$30,914. Can you 21 explain briefly what that is? 22 It was reduced or cut for the same 23 Α. reason as in the previous invoice. It was any 24

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amount over \$55 a cubic yard that could not be supported through time-and-material breakdown was multiplied times the cubic yard rate and cut. Also there is, I believe, BETX in that invoice. I will have to go back to that invoice and see. Q. That would be invoice 4961, and I believe you testified that that one takes 38?

8	A. BETX samples were reduced from \$369 to
9	\$210 per BETX sample. And that was based on an
10	internal guidance document that LUST used for
11	Title 16 budgets. They had a maximum BETX that
12	they would pay of 140 per sample, and we decided
13	to give them or I decided to give them
14	50 percent more than what the LUST section was
15	doing to try to be as fair as possible. But we
16	did not have any invoices from the lab to support
17	any of those amounts.
18	Q. Now, if I understand correctly, you are
19	saying that the price that Mankoff invoiced the
20	owner/operator for the BETX sample was \$369?
21	A. Correct.
22	Q. Per sample?
23	A. Per sample.
24	Q. Did Mankoff perform those samples

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A. I do not know that.
Q. Do they have a certified laboratory?
A. I do not believe they do. I don't know
whether they have a certified laboratory or not.
Q. Have you ever encountered either before
or after this any documentation that would

themselves?

indicate that Mankoff had their own lab? 8 Not that had their own lab. 9 Α. Were you familiar with laboratory 10 Q. charges for BETX analysis at about this time? 11 12 Α. Yes. 13 Ο. Were you familiar with the prices or 14 average prices? 15 Α. I was familiar with the prices. 16 Q. And in your experience what were the prices? 17 Α. My experience at this particular time 18 when these -- looking back through all the bill 19 20 packages I have every seen, when these BETX samples were supposedly taken, they range from 21 22 between 50 and probably a high side maybe saw \$85 23 in my experience. Q. Not \$369? 24 L.A. REPORTING (312) 419-9292 Never \$369. Α. 1 2 Q. Was there anything that you saw in the 3 technical records that would justify this dollar amount as opposed to what you were used to seeing? 4 5 Α. No. About how many reviews of reimbursement 6 Q. claims, if you can estimate, have you been 7 8 involved in?

9	A. Hundreds, many hundreds.	
10	Q. And you have never seen anything	
11	charging \$369 for a BETX sample?	
12	A. Never.	
13	Q. If I understand correctly, at the time	
14	the leaking underground storage tank or LUST	
15	section technical staff had developed some numbers	
16	that they were using for Title 16 budget	
17	reviews	
18	A. For budget reviews, yes.	
19	Q That included BETX samples?	
20	A. It included BETX, yes.	
21	Q. And the number that they were using you	
22	said was?	
23	A. \$140.	
24	Q. The final figure on page 77 of the	
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1	record is a dollar amount in the amount of, I	
2	believe, \$599.50; is that correct.	
3	A. Yes.	
4	Q. What was that deduction for?	
5	A. That was for seeking reimbursement or	
6	putting together their bill package. That is not	
7	payable.	
8	Q. That has typically been a	

9 nonreimbursable cost?

10 A. It is not reimbursed.

11 Q. Was there ever any time-and-material 12 breakdown submitted for the -- that you know of 13 for the cubic yard rates that were applied here by 14 Mankoff or the BETX sample rates that were applied 15 by Mankoff?

16 A. Prior to the final decision letter.17 Q. Either.

A. Subsequently we received information further -- supposedly further documentation in December of '98 that indicated \$75 dollars is actually what was paid for the BETX samples. And we also received a receipt from the landfill only which indicated \$18 per cubic yard.

24 Q. Okay. So, for example, on this \$113.84

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cubic yard, you ultimately received justification 1 for \$18 of it? 2 3 Α. 18. So there is almost a hundred that is not documented. 4 5 And with respect to the BETX samples, Q. you said 75. That is what Mankoff actually paid 6 for their BETX samples? 7 8 Α. That is what Mankoff paid, yes. Q. But you didn't have this information 9

10 prior to the May 12th, 1997 decision date?

11 A. Correct.

Would it have made a difference if 12 Q. Mankoff had actually given you the 13 14 time-and-material breakdown prior to May 12th, 15 97? 16 Α. With the BETX it would have made a 17 difference because that would have shown that we 18 could have reduced it to \$75. In other words, you would have 19 Q. reimbursed it at the rate of \$75 rather than the 20 21 rate that it was actually reimbursed? Α. Correct. As far as the landfill, there 22 is no accurate way to determine the other 23 components there, the digging and the 24

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transporting. So the landfill wouldn't have done 1 much by itself, that receipt from the landfill. 2 We would have needed the rest of the picture. 3 4 Q. Something that Mankoff paid for excavation and hauling of the contaminated soil? 5 6 Α. Correct. 7 Now, was this \$113.84 rate that you Q. 8 referenced the only rate that Mankoff applied for cubic yards? 9

10 Α. Could you please restate that? Well, you previously testified to the 11 Q. \$6,178.50 deduction that came from the March 20th, 12 1993 Mankoff invoice 3557 found at pages 35 and 36 13 of the record --14 15 Α. Okay. 16 Q. -- fiscal record. 17 Α. Okay. 18 Q. And that you indicated there was 105 cubic yards with a \$113.84 per cubic yard rate 19 applied by Mankoff. 20 Α. 21 Okay. Were other rates applied by Mankoff in 22 Q. this reimbursement package for different periods 23 24 of time? L.A. REPORTING (312) 419-9292 Well, the rates varied per invoice, if 1 Α. that is what you mean. They ranged from upper 90s 2 to 113. 3 4 Q. Without getting into all this detail 5 because I think we have covered that, but I am 6 going to refer you to pages 5 and 6 of the administrative record, fiscal file again. This --7 can you describe or explain what pages 5 and 6 8 9 are? A. Pages 5 and 6 are the accountant's 10

summary of what I gave them in my notes. This is 11 what they would have attached to the final 12 decision letter that gets sent to the owner. 13 Q. In essence, it is the actual deductions 14 15 that are made? 16 Α. Those are the summary of the deductions 17 that were made. Q. And the references to --18 19 A. Dates. Q. -- the rationale or the reasons for the 20 deductions? 21 Α. 22 Yes. Have you had an opportunity to review 23 Q. 24 this attachment A that would have been prepared by L.A. REPORTING (312) 419-9292 82 the accountant? 1 2 Α. Yes.

When you say prepared by the 3 Q. accountants, that would have been someone other 4 5 than you? 6 A. It would have been in this case Doug Tolan, yes. 7 And he is a member of the LUST claims 8 Q. 9 unit?

10 A. Yes.

11 Q. He works for Doug Oakley? 12 Α. Yes. Having reviewed this, is it an accurate 13 Q. 14 reflection of your review and the notes that you 15 prepared? 16 Α. Yes. 17 Ο. The numbers that it includes and the 18 citations to the rates; is that right? 19 Α. Yes. So, for example, on page 5 of the 20 Q. record, paragraph 2(b)(1), there is a reference of 21 a 106.06 cubic yard rate; is that right? 22 Α. 23 Correct. And how would you derive that rate? 24 Q. L.A. REPORTING (312) 419-9292 Well, that came from invoice 4961. 1 Α. That would have been page 38 of the 2 Ο. administrative record? 3 Α. Okay. That would have been calculated 4 5 by taking the amount of cubic yards -- well, 6 first, it would have been calculated taking the amount that Mankoff was taking for cubic yards, 7 which was 68.50, and the machine time for the 8 truck and the trucks and the foremen, adding those 9

10 things together, the sum of those, and dividing

11 that by the amount of cubic yards.

12 Is that the process or the method that Q. you used in determining the rates that were 13 14 charged throughout the review from the various invoices? 15 16 Α. Yes. 17 Q. Now, just to clarify one point, could 18 you turn to the next page, page 6 of the record, 19 and paragraph -- the first line on that page, 20 which would be item 2(B)(5), I believe; is that right? 21 22 Α. Yes. This begins with a date of 5/26/94. Is 23 Q. that the date of the invoice? 24 L.A. REPORTING (312) 419-9292 Yes, that would be the date of the 1 Α. invoice. 2 And then it has a dollar amount \$20,889 3 Ο. divided by? 4

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5 A. Yes, divided by.

6 Q. And then it has a figure of \$210.

7 A. That should be cubic yards.

8 Q. Is this a typographical error?

9 A. Yes, it is.

10 Q. Is the number correct?

11 A. The number is correct.

12 Q. So the division is correct, but it is not 20,889 divided by \$210, it is divided by 210 13 cubic yards? 14 Α. 15 Correct. MR. MERRIMAN: I don't think I have any other 16 17 questions. 18 HEARING OFFICER HALLORAN: Mr. Selander, any 19 cross? 20 MR. SELANDER: Briefly. 21 CROSS-EXAMINATION BY MR. SELANDER: 22 Mr. Harris, if you could look back at 23 Ο. page 35 of the fiscal file? 24

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1 A. Okay.

2 And if you could take me through that Q. invoice. Your calculation, of course, is -- the 3 total is different than the 68.50, which is in the 4 middle of that invoice, relating to 105 cubic 5 6 yards removed by Mankoff. I think your 7 calculation -- I think your calculation for invoice 3557 totaled, of course, 113.84 a cubic 8 yard. Could you just walk me through once again 9 how you got from that 68.50 to that 113.84? 10 11 Α. Sure. You take the 68.50 times 105 12 cubic yards. That is 7,192. And you add the

machine time, the total for that, the trucks, 13 which presumably transport the soil, and the 14 15 foremen, those things together, add total amounts billed for those and divide that by 105 cubic 16 17 vards. 18 Q. Okay. You don't have separate 19 schedules for removal rates or truck rates, for 20 hauling rates as has previously been testified to 21 with regard to certain other specific items that you do have cost projections for? 22 What do you mean separate schedules? 23 Α. 24 Q. For example, I believe Mr. Oakley

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testified that for standard items like Visqueen, 1 for product type-related items, for BETX sampling 2 you have more or less a standard rate. Do you not 3 break down as this invoice breaks down a cost 4 figure for the truck -- I mean, do you not have an 5 internal number, for example, for the hauling? 6 7 Δ We don't have an internal number for each individual part of it, the digging, the 8 hauling, the disposal. They generally fall 9 somewhere around 15 to \$17 for each of them. 10 11 Q. So you have a uniform calculated number 12 based on the that entire process as opposed to the 13 pieces that make up that process?

14 A. Correct.

15	Q. Would the distance I know Mr. Oakley
16	testified to a degree as to the manner in which
17	that 55 or \$50 number was calculated. And I
18	believe he testified that it was adjusted for
19	seasonal-type conditions. Was it also adjusted,
20	do you know, for distance to landfill?
21	A. The \$55 number?
22	Q. Yes. The number for the excavation
23	disposal?
24	A. I guess, for example, the landfill, the

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only landfill that could have been used, it was 1 2 documented that was the only landfill that could have been used and it was an extreme distance, 3 then there could have been rationale for adjusting 4 that higher. 5 6 MR. SELANDER: That is all I have. 7 HEARING OFFICER HALLORAN: Thank you, Mr. Selander. 8 9 Mr. Merriman, any redirect? MR. MERRIMAN: Just one or two questions. 10 REDIRECT EXAMINATION 11 12 BY MR. MERRIMAN: 13 Q. Just to clarify, on page 35 of the

administrative record where it says this is the 14 invoice -- the Mankoff invoice No. 3557, where it 15 16 says in the middle of the page 105 c.y. -- I assume cubic yards -- removed at \$68.50 per cubic 17 18 yard, that is removal or excavation only, is that 19 right, based on the invoice? 20 Α. It may be, but they also have machine 21 loading on there too, so it is hard to say. 22 Q. So maybe even something less than? It may be just a part of that because 23 Α. it is hard to say. 24

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Q. And it is -- and when we refer to and
 when Mr. Oakley has referred to a per cubic yard
 rate, we are referring to more than just digging
 it up?

5 A. It is digging, transporting and6 disposing of it.

Q. And how are these costs normally based on your experience, the hundreds of claims you have looked at submitted? Are they broken down in a manner such as this so that some of them they show how much for digging up each cubic yard, how much for loading it into the truck, how much for transporting it? When they are submitted, are 14 they normally submitted that way?

15 Α. Normally, they are broken down. You have an invoice from the landfill that shows the 16 date that the soil was accepted, how much was 17 18 accepted. You would have invoices from the 19 trucking company showing how many trucks they ran, 20 how many people were driving those trucks, the 21 distance from the landfill, that type of thing. 22 And as far as the excavation firm, you would know the different, I guess, equipment they 23 had out there, bobcat, backhoe, who was running 24

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1	those, the amount of hours they spent. They would
2	all be broken down into the invoices per company.
3	Q. So you could add those all up and
4	compare them with a billed per cubic yard rate to
5	verify that they, in fact, substantiate that rate;
6	is that correct?
7	A. Correct.
8	Q. But no breakdown in that manner was
9	submitted with respect to this claim?
10	A. No.
11	HEARING OFFICER HALLORAN: Mr. Selander, any
12	recross?
13	RECROSS-EXAMINATION
14	BY MR. SELANDER:

The ordinary process that you have just 15 Q. 16 gone through with regard to the calculation and what the Agency is used to seeing, that is 17 something that you are accustomed to seeing but to 18 19 your knowledge is not a requirement? 20 Α. What is not a requirement? 21 Q. That there be separate invoices from 22 the landfill, from the equipment rental place, from the trucker. 23 I guess if it came in under 55 a cubic 24 Α.

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1	yards, it wouldn't be as critical. I would still
2	expect those unless it was put out for a bid.
3	Q. Well, but the I understand the
4	time-and-material perspective that the Agency
5	brings to this. I guess my question is if the
6	Agency is not faced with let me withdraw that.
7	If the Agency in reviewing these claims
8	does not see specific invoices from those
9	entities, they will still consider the claim; is
10	that I mean, they will consider the number?
11	A. Assuming the number is below 55 cubic
12	yards without further documentation. Is that what
10	
13	you are saying?

15 the dollar amount. It is more the format that I am asking about. And I guess from the format 16 perspective, what I am trying to ask you is absent 17 individual invoices from, let's say, the four 18 entities that make up a project of hauling and 19 20 disposing of contaminated soils, if -- you have no 21 requirement to receive invoices from all of those 22 four, do you?

A. Well, I would say the law requires atime-and-material breakdown. I would request them

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if they were not provided in the billing package. 1 2 Ο. But a breakdown, not necessarily separate invoices from all of the subcontractors? 3 I would want separate invoices from all 4 Α. the subcontractors. 5 Are you mandated, to your knowledge, by 6 Ο. either law or regulation to receive separate 7 invoices from all the subcontractors? 8 9 Α. I believe the law says or other agency 10 approved methods. If they put it out for a bid 11 and they show they went out for bids, that would be accepted as well. 12 If the XYZ Company in a hypothetical 13 Q. 14 were to break out landfill costs, you know,

15 trucking costs, equipment costs, labor costs, you

16 would find that unacceptable?

17 A. If they were to break it out, you are

18 saying document the cost?

19 Q. Yes.

20 A. No, I would not.

21 MR. SELANDER: That is all I have.

22 HEARING OFFICER HALLORAN: Mr. Merriman, any

23 re-redirect?

24 MR. MERRIMAN: I don't think so.

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1 HEARING OFFICER HALLORAN: Mr. Harris, you 2 can step down. Thank you. Any other witnesses, Mr. Merriman? 3 MR. MERRIMAN: Yes. I have one witness that 4 5 I want to ask about three or four questions. And that would be Joyce Gibbons. 6 7 (Witness duly sworn.) JOYCE GIBBONS, 8 called as a witness herein on behalf of the 9 10 Illinois Environmental Protection Agency, having been first duly sworn, was examined and testified 11 as follows: 12 DIRECT EXAMINATION 13 BY MR. MERRIMAN: 14 Q. Would you state your name for the 15

record, please? 16

16

17 Α. Joyce Gibbons.

And your occupation? 18 Q.

19 Α. I am an environmental protection

specialist with the Illinois EPA. 20

21 Q. And in what capacity are you employed 22 by the Illinois EPA as environmental specialist?

23 Α. A field inspector.

24 Q. And which region?

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In the Rockford regional office. 1 Α. 2 Q. Are you familiar with the site in 3 question, the Riverview FS site? Α. Yes. 4 And what -- how did you come to be 5 Q. familiar with this site? 6 7 At that time I was working -- the Α. program I worked in was the leaking underground 8 storage tank section. And that particular site 9 10 was in my region, and I was assigned as a project 11 manager for the technical aspects. Very generally what does a project 12 Q. manager do? 13 We would review documentation that is 14 Α. 15 sent in to us regarding the cleanup of a leaking tank site and try and determine if they have

17 complied with the applicable regulations. The documentation that you would 18 Q. review, would these be technical engineering 19 submissions as opposed to requests for 20 21 reimbursement? 22 Α. Right. 23 Q. Did you review any requests for 24 reimbursement in this case?

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1 Α. No. 2 Did you receive in the ordinary course Q. of your duties as a project manager a corrective 3 action plan that was submitted for this site? 4 Α. 5 Yes. The Agency administrative record 6 Q. technical file has been stipulated into evidence 7 in this record, so it is here. I am going to show 8 you reference at page 4 of that volume, and it is 9 a cover letter -- page 5 rather. And it is a 10 11 cover sheet of a particular document; is that 12 right? Α. Yes. 13 Is this a corrective action plan? 14 Q. 15 Α. Yes. And this was prepared it, it looks 16 Q.

17 like, by Mankoff Equipment, Inc., and Terra Nova18 Research?

19 A. Yes.

Q. And did you have a chance at some point
in time in the past to receive a copy of the
original of this document?
A. Yes.

Q. I am going to refer you to page 20 of

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that record and -- which is also referred to as 1 page 13 of the CAP, Corrective Action Plan, and 2 3 ask you -- again, I am going to refer you to section 3.3, anticipated costs. Is that something 4 5 that old law in your experience corrective action plan required? 6 7 Α. No. It was just something that they 8 Q. submitted in this particular case? 9 Α. 10 Yes. 11 Q. It says anticipated costs are displayed 12 in table 4; is that right? A. 13 Yes. I am going to refer your attention --14 Q. you to page 21, call your attention to a table, 15 that is table 4; is that right? 16 17 A. Yes.

18 Q. And it sets out some anticipated costs?
19 A. Yes.
20 Q. And did you review this document or
21 this particular table in connection with your

22 review of the corrective action plan to make a 23 determination as to the reimbursability of those 24 costs?

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1 Α. No. Would that normally not be a function 2 Q. of a project manager? 3 Α. That's correct. I would not take this 4 5 into consideration in my review. MR. MERRIMAN: Thank you. That is all I 6 7 have. HEARING OFFICER HALLORAN: Mr. Selander, any 8 9 cross? MR. SELANDER: No. Thank you. 10 HEARING OFFICER HALLORAN: You may step down. 11 12 Thank you very much. 13 Mr. Merriman, any other witnesses? MR. MERRIMAN: No, we have no other 14 witnesses. 15 HEARING OFFICER HALLORAN: Would you like to 16 make a closing argument, Mr. Selander? 17

18 MR. SELANDER: Yes, I would.

19 CLOSING ARGUMENT

20 BY MR. SELANDER:

The evidence that has been presented today, the documents that are in the record I believe clearly show the amount of expenditure that Riverview FS suffered in the course of

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performing as they were required to do for remediation in this matter. I don't think it is disputed by the Agency that Riverview, in fact, did spend that money. What the dispute is, of course, is about is whether or not it was appropriate.

7 In order to be able to present a case, 8 it is of some importance to the parties to understand what the issues are as soon as they can 9 in order to develop responses, in order to gather 10 evidence. And to a great degree here, Riverview 11 12 was handicapped in its ability to do that because, 13 although the application for the reimbursement was 14 made on January 26th of 1996, they had no criteria, no framework from the Agency within 15 which to be able to supplement any information, 16 17 deficiencies the Agency viewed that application to contain until they received the letter of decision 18

19 on May 12th of 1997.

20 One of the risks of that time frame is 21 that evidence that otherwise could have been 22 relevant to this process is no longer available to 23 the parties. And Riverview did not drag its feet 24 in this matter as to its responsiveness to the

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State. Once the State did make what I believe was 1 the only request, that being on March 3rd of 1997, 2 for some additional information which was an 3 additional form of the P.E. certificate, they 4 responded by facsimile within, I think, 48 hours. 5 6 The inability of Riverview to produce 7 any additional information is, as I indicated, in part, a factor of the time frame it took the State 8 9 to respond to the request for reimbursement because the principal contractor whose charges 10 were rejected in this matter is no longer 11 12 reachable presumably by anyone. 13 In addition, there is in the minds of the petitioner here a question about the IEPA's 14 information that they held in-house. They knew of 15 the reimbursement rates that they were authorized 16 17 and we heard an explanation that to publicly 18 communicate them may have risked the increase or

19 establishment of rates within the industry.

20 On the other side of that coin, though, 21 from a petitioner's standpoint and from a 22 consumer's standpoint from the state of Illinois, 23 if, in fact, it was known by the industry or by 24 the general public what were reimbursable rates,

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protections that those could have afforded the consumers in Illinois of the services may well have prevented some of the cases like this one, which is based on a claim by the State that the contractor charged the petitioner more than what the State believes it that should have been charged for the services.

Again, we believe that the time frame 8 issue, the inability of the public to understand 9 or have knowledge of what the reimbursement levels 10 11 were within the Agency has led in great measure to the position the State has taken. And, 12 13 unfortunately, due to that time frame, the petitioner here is handicapped in its ability to 14 15 present any additional evidence. 16 HEARING OFFICER HALLORAN: Thank you

17 Mr. Selander.

18

Mr. Merriman?

19 CLOSING ARGUMENT

20 BY MR. MERRIMAN:

Q. Thank you, Mr. Hearing Officer,
Mr. Selander. The Agency is not unsympathetic for
-- to the plight of owners and operators who
contract with cleanup contractors who charge

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unreasonable rates. However, the Agency is bound 1 by the then-existing statutory requirement that we 2 can reimburse only costs associated with 3 corrective action and that corrective action cost 4 has to be reasonable and adequately documented. 5 The statute was clear, Section 6 7 22.18b(d)(4)(C) restricted our ability to reimburse anything that wasn't documented, that 8 wasn't reasonable and it wasn't corrective action, 9 10 hence the review of the claim with those things in mind. 11 It is true that the Agency possibly 12 could have taken historically a different route 13 14 and gone into a rule-making -- extensive rule-making and rate setting process. There are 15 other administrative agencies that set rates for 16 various things. There are unwieldy and lengthy 17 18 processes. But the Agency doesn't believe that --19 it didn't believe that it was necessary to do that

20 to determine the reasonableness of corrective 21 action costs when we have an active market at 22 play. And the testimony was that rather than set 23 rates they wanted to reflect rates. And so they 24 sampled the market. And using a method, they

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1	arrive at a mean and then added the first standard
2	deviation above the mean as a target figure.
3	Those numbers that came in underneath that first
4	standard deviation were deemed presumptively
5	reasonable, even though they may have been high
6	and may have if we had broken them down been in
7	any given case well in excess of the maximum
8	reasonable amount. But because of the shortness
9	of agency staff and the limitations of resources,
10	that was the decision that was made.
11	Those cases above that figure, the
12	testimony also was that they could still be paid
13	if justified, if documented, not a rule that cut
14	them off cutoff reimbursement at that level.
15	It just was a tool, as Mr. Oakley said, that would
16	require further inquiry or further justification
17	for them to be paid.
18	The time lapse was explained. I don't
19	think it is unusual and certainly under the

20 circumstances and during that time period

21 Riverview FS, unfortunately, finds themselves in 22 the same situation as many other owners and 23 operators under this program have been in. 24 It is interesting to note that,

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however, that the claim for reimbursement was not submitted until January of 1996 when the work that was done, the costs incurred, were completed in June or perhaps July of 1994. So there was a substantial period of time lapse before the claim was even submitted to the Agency.

7 So the issue of the inability to come 8 up with a cooperative contractor documentation and so on, the time frame is hard to determine whether 9 that was a result of the time lapse from the time 10 11 the work was actually done because who knows what difficulties they may have had in 1996 trying to 12 obtain 199 -- December of 1992 invoices, if they 13 14 hadn't had them already.

The certification, the application, of course, is supposed to be complete. The burden is on the applicant to make a complete application and submit it. The Agency had -- has no legal requirement to do anything other than review the claim and act on it as submitted. 21 When possible, you know, I am sure the 22 Agency has and does when possible request 23 additional information, as was done here in the 24 instance of the P.E. certificate. Because they

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wanted to get that extra amount of money, be able
 to repay what was incurred in July as opposed to
 prior to June.

We don't know whether it would have 4 5 made any difference if they had asked for the breakdown then or not. We are under no obligation 6 7 to do so. What they did was they paid a reasonable amount. Mr. Oakley testified that even 8 to this day, if additional documentation justified 9 the rates that Mankoff actually charged the 10 owner/operator were submitted, that it would still 11 be reimbursable. 12

13 But without anything more than we have, more than we were given, again, like I say, the 14 15 burden is on the applicant because of our statutory obligation to limit reimbursement to --16 17 I think, again, this is from the leaking underground storage tax fund -- to limit 18 reimbursement to corrective action costs that are 19 20 reasonable and adequately documented. There was nothing that could have been done by the Agency in 21

22 this case that was not.

23 So I would submit that it is
24 unfortunate that Mankoff charged the rates that

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1 they did. And it is unfortunate that Terra Nova 2 didn't apparently realize the excessiveness of the rates at the time or do anything about it or that 3 Riverview FS wasn't kept more closely advised of 4 how their money was being spent. And it is sad 5 that the Agency doesn't have more money to be able 6 to reimburse people what they actually are out of 7 pocket. But again limitations are there by 8 9 statute, and that is where they are. 10 HEARING OFFICER HALLORAN: Thank you, Mr. Merriman. 11 We are going to go off the record 12 briefly and talk about the post-hearing brief 13 scheduling. Thank you. 14 (Discussion had off the 15 16 record.) 17 HEARING OFFICER HALLORAN: We are back on the record. It is approximately 12:10. We have been 18 discussing the post-brief -- or post-hearing 19 20 briefing schedule. It has been decided that petitioner has until January 10th to file its 21

22 post-hearing brief. Respondent has until February

23 7th to file his post-hearing brief. And

24 petitioner has until February 21st to file his

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1 reply, if any. 2 And I do want to note that there were four witnesses who testified today. And based 3 upon my legal judgment and experience, I do not 4 find any credibility issues with none of the four 5 witnesses. 6 With that said, I want to take a break 7 until 1:00 o'clock just in case any of the members 8 9 of the public straggle in and want to make a 10 comment. So we will see you all back here in 11 12 about 45 minutes. Thank you. (Short recess taken.) 13 14 HEARING OFFICER HALLORAN: We are back on the record in this matter. It is approximately 15 16 1:00 o'clock p.m. on December 5th, year 2000. 17 There being no member of the public present, we will now conclude this hearing. Thank 18 19 you very much. (Whereupon the proceedings in 20 21 the above-entitled cause were 22 concluded.)

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1 STATE OF ILLINOIS)) SS: 2 COUNTY OF LAKE) 3 I, Cheryl L. Sandecki, a Notary Public within and for the County of Lake and State of 4 5 Illinois, and a Certified Shorthand Reporter of the State of Illinois, do hereby certify that I 6 reported in shorthand the proceedings had at the 7 taking of said hearing and that the foregoing is a 8 9 true, complete, and correct transcript of my shorthand notes so taken as aforesaid, and 10 contains all the proceedings given at said 11 12 hearing. 13 14 Notary Public, Cook County, Illinois C.S.R. License No. 084-03710 15 16 17 18 19 20 21 22

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