

BEFORE THE ILLINOIS POLLUTION CONTROL BOARD

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2  
3 IN THE MATTER OF: )  
4 )  
5 PROPOSED EXTENSION OF ADJUSTED STANDARD ) AS 2007-2  
6 APPLICABLE TO ILLINOIS-AMERICAN ) (Adjusted Standard)  
7 WATER COMPANY'S ALTON PUBLIC WATER )  
8 SUPPLY FACILITY DISCHARGE )  
9 TO THE MISSISSIPPI RIVER )  
10 UNDER 35 ILL. ADM. CODE 304.124 AND 304.106 )  
11  
12

13 **TESTIMONY OF CINDY HEBENSTREIT**

14 **WITNESS IDENTIFICATION AND BACKGROUND**

15 **Q. Please state your name and business address.**

16 A. My name is Cindy M. Hebenstreit. My business address is 727 Craig Road, St. Louis,  
17 Missouri 63141.

18 **Q. By whom are you employed and in what capacity?**

19 A. I am employed by American Water Works Service Company, Inc., a subsidiary of American  
20 Water Works Company, Inc. ("American Water"), as Central Region Director, Environmental  
21 Management & Compliance. The Central Region includes the operations of Illinois-  
22 American Water Company ("Illinois-American Water").

23 **Q. Please describe your educational background, qualifications and business experience.**

24 A. have earned a Bachelors Degree in Environmental Chemistry from Southwest Missouri State  
25 University, and a Masters Degree in Management from Fontbonne University. I have 25  
26 years of experience in the field of environmental management, 18 of which have been in the  
27 water and wastewater industry. Since 2004, I have served as the Director of Environmental  
28 Management and Compliance at American Water, managing a staff of 60 that are responsible  
29 for environmental management, water quality compliance, waste water and cross connection.

1           Additionally, I have received master's level certification in Hazardous Material Management,  
2           and I am certified as a Qualified Environmental Professional.

3           **PURPOSE OF TESTIMONY**

4           **Q.     What is the purpose of your testimony in this proceeding?**

5           A.     The purpose of my testimony is to verify Illinois-American Water's answer to Hearing Officer  
6           Webb's question number 4, posed to Illinois EPA.

7           **VERIFYING ILLINOIS-AMERICAN WATER'S ANSWER TO QUESTION NUMBER 4,**

8           **POSED TO ILLINOIS EPA**

9           **Q.     Did you participate in the preparation of Illinois-American Water's answers to Hearing**  
10          **Officer Webb's Order of August 6, 2007?**

11          A.     Yes.

12          **Q.     What was your role in the preparation of the Company's answers?**

13          A.     I read the questions in Hearing Officer Webb's Order and participated in a meeting with other  
14          Company representatives and counsel to discuss those questions and answers. I helped  
15          formulate the Company's answer to the fourth question posed to Illinois EPA.

16          **Q.     Are the portions of the answer attributed to you for question number 4 posed to Illinois**  
17          **EPA, true and correct to the best of your knowledge, information and belief?**

18          A.     Yes, they are.

19          **Q.     Does this conclude your testimony?**

20          A.     Yes.

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Cindy M. Hebenstreit

STATE OF MISSOURI            )  
  )  
COUNTY OF ST. LOUIS        )

**AFFIDAVIT**

I, Cindy M. Hebenstreit, after being duly sworn on oath, state that the foregoing Testimony is true and correct to the best of my knowledge and belief.

FURTHER AFFIANT SAYETH NOT.

*Cindy M. Hebenstreit*  
Cindy M. Hebenstreit

SUBSCRIBED AND SWORN to  
before me this 23 day  
of August, 2007.

*Rebecca Acton*  
NOTARY PUBLIC

REBECCA ACTON  
Notary Public - Notary Seal  
STATE OF MISSOURI  
St. Louis County  
My Commission Expires: Aug. 25, 2008