

INFORMAL COMPLAINT PACKAGE

This informal complaint package of the Illinois Pollution Control Board (Board) consists of two parts:

- Explanatory Materials
- Informal Complaint—Form

These materials are available on the Board's website (www.ipcb.state.il.us) and from the Board's Clerk.

EXPLANATORY MATERIALS

If you complete the informal complaint form and send it to the Clerk of the Board at the address below, the Board will forward it to the Illinois Environmental Protection Agency (IEPA). The Board Clerk's address is:

Pollution Control Board, Attn: Clerk
100 W. Randolph Street
James R. Thompson Center, Suite 11-500
Chicago, Illinois 60601-3218

The completed informal complaint form will constitute your request that IEPA conduct an informal investigation of the pollution you allege in the form. Another option you have is to directly inform IEPA of the alleged pollution. Either way, it is then up to IEPA to determine whether and how to investigate or otherwise address the alleged pollution.

It is important that you provide as much information as you reasonably can about the alleged pollution (e.g., who is polluting and where the pollution is located; the type of pollution; how often the polluting happens and how long it lasts; how long the polluting has been going on). This information can help IEPA in any investigation it conducts.

IEPA may take any of several steps in response to your request for an informal investigation. For example, IEPA may determine that there is a pollution problem and begin pre-enforcement activities that could result in the Illinois Attorney General or State's Attorney filing an enforcement action against the alleged polluter. IEPA may determine that there was no pollution problem or that the problem has been resolved. IEPA also may determine that the pollution problem has not been resolved, but that IEPA is not in a position to proceed with pre-enforcement activities at the time.

When the Board forwards to IEPA your request for an informal investigation, the Board will send you a copy of the correspondence. IEPA is in turn required to send the Board an acknowledgement that it received your request. The Board will take no further action on your request. If you are not satisfied with IEPA's response to your request, you may file a formal complaint with the Board against the alleged polluter. Requesting an

informal investigation is not a prerequisite to filing a formal complaint. A formal complaint form is available on the Board's website and from the Board's Clerk.

If you have any questions, please contact the Clerk's Office at (312) 814-3461.

Please note that IEPA no longer has the resources to investigate alleged noise pollution.

INFORMAL COMPLAINT

Request for Informal Investigation by the Illinois Environmental Protection Agency (IEPA)

1. Your Contact Information

Name: _____
Street Address: _____

County: _____
State: _____
Phone Number: () - _____

2. Place where you can be contacted during normal business hours (if
different from above)

Name: _____
Street Address: _____

County: _____
State: _____
Phone Number: () - _____

3. Name and address of alleged polluter

Name: _____
Street Address: _____

County: _____
State: _____
Phone Number: () - _____

4. Type of pollution (check one or more):
- | | |
|--|--|
| <input type="checkbox"/> Air (including odors) | <input type="checkbox"/> Hazardous waste |
| <input type="checkbox"/> Water | <input type="checkbox"/> Drinking water |
| <input type="checkbox"/> Garbage | <input type="checkbox"/> Sewer back-ups |
| <input type="checkbox"/> Other (please describe) | |

5. Describe in detail the source and location of pollution:

6. Describe the duration of pollution, including when you first noticed the pollution, how frequently it occurs, and what season or time of day it occurs:

7. Provide any additional information that might help IEPA in any investigation:

Note: The Board will forward this request to IEPA with a copy to the person requesting the informal investigation. IEPA must send the Board an acknowledgment that it received this request. The Board will take no further action on your request. See 35 Ill. Adm. Code 103.208. **IEPA does not have an active noise control program.**

